To all NFIRS Users and Vendors:

The general timeline and information below will assist you to plan for the upcoming release of the modernized NFIRS tool set ("eNFIRS"). A separate message will be sent when the start date and other dates are confirmed.

State program managers and users will receive additional information regarding existing NFIRS user accounts for the new single sign-on portal. A conference call will be scheduled this week for questions and updates.

NFIRS Modernization Release Planning Timeline

Days 1-3 - The production NFIRS On-line system will be available during this time.
--Back end application and database preparation

Day 4 - The NFIRS On-line system becomes unavailable to users. Precise dates will be emailed after they are confirmed.
--Web-based logins will return an error "Can't reach this page" or a 404 not found error.
--The DET login attempt will generate a 104 type message.
--Replication to the NFIRS Data Warehouse stops.
--Additional downtime may be necessary at this step.

Day 5 - The SSO login page becomes available at www.nfirs.fema.gov. Users with bookmarked URLs will need to update them.
--The NFIRS system will send users an automated message with a temporary password to login and activate their new account. Users will have 15 days to login.
--USFA will send a mass email message to users and vendors (to check email for the message with the temporary password, and login) --NFIRS Data Warehouse resumes its nightly transfer.
--Old NFIRS site and its webpages are no longer available.
--The USFA client software login attempt will generate a 104 type message. The Data Entry Tool (DET) and System Admin Tool software will no longer operate. All functions will be web-based and accessible through the SSO portal.

Day 5-7 – System available/operating, USFA and selected states and users will "test" the live system.
--Designated states and users to login and use tools.
--Status messaging will be sent to state program managers, users and vendors.

Day 8 – Notice will be sent to all users and vendors when the system is available. The tentative, target date is October 22, 2020. Precise dates will be sent after they are confirmed.

Day 8-10- During this time, users might experience system connectivity interruptions should troubleshooting become necessary to resolve connectivity, data issues, or system access issues. The NFIRS team will communicate issues to state program managers if the Mass Emailer is not available.

Thank you,
NFIRS Support Center
(888) 382-3827
fema-nfirshelp@fema.dhs.gov